



READ THIS FIRST

OPEN ENROLLMENT 2004: YOUR “HOW-TO” GUIDE

OPEN ENROLLMENT BEGINS HERE

This year's Open Enrollment is from August 2, 2004 through September 10, 2004. All employees and retirees must re-enroll. CIGNA is no longer a provider; therefore, if you do not enroll during Open Enrollment, you will not have health benefits after September 30, 2004.

Este año el periodo abierto de inscripción es desde Agosto 2, hasta Septiembre 10, 2004. Todos los empleados y retirados deben re-inscribirse. CIGNA ya no es un proveedor, por lo tanto, si usted no se inscribe durante el periodo abierto de inscripción no tendrá beneficios de salud después de Septiembre 30, 2004. Si necesita asistencia en Español, por favor llame al Centro de Servicio al Cliente de Opciones de Beneficios de Arizona al 602-542-5008 o al número gratuito 1.800.304.3687. El AzBO Centro de Servicio al Cliente está preparado para explicarle este paquete abierto de inscripción. Durante el periodo abierto de inscripción, Centros de Apoyo de Inscripción estarán disponibles para ayudarle a inscribirse a través de AzBO página de web. Una lista enseñando los días, horas y lugares para esos Centros de Apoyo de Inscripción con personal que hablan Español está incluido en este paquete abierto de inscripción.

Your Open Enrollment packet contains the following materials to help you prepare to enroll.

1. **Personal Data Sheet:** A listing of all your current benefits.
2. **Benefit Guide:** A description of your benefit options and their costs.
3. **Transition of Care (TOC) Materials:** A description of the TOC program and request form to aid you in transitioning your medical care if you are currently in an active treatment program or suffer from a chronic condition. An addressed return envelope is included for your convenience.
4. **Dependent Status form:** A form to be completed if your dependent child(ren) is over 19 years old and a full-time student. This form is included in the Benefits Guide for Retirees.
5. **This Open Enrollment “How-To” Guide:** A step-by-step guide to make your enrollment trouble-free and a listing of all available support to assist you with the new program.
6. **Medicare Statement of Understanding (retirees only):** A form to be used by retirees who will enroll in the PacificCare SecureHorizons Medicare Advantage Plan. An addressed return envelope is included for your convenience.
7. **NAU Retirees insert (NAU retirees only):** A description of the NAU Blue Cross/Blue Shield plan.

STEP-BY-STEP GUIDE: Record the information requested in each step in the spaces provided and you will have key information collected in one place to enroll.

1. Decide the method you will use to enroll – website (online) or IVR (telephone). Here are some rules of thumb you can use to decide which method might work best for you:
 - If you are comfortable using a computer, use the website.
 - If you don't wish to use a computer AND you are not adding or changing dependents and/or beneficiaries, use the IVR.
 - If you are adding or changing dependents and/or beneficiaries, it is best to use the website. You may use the IVR but it will take time. An alternative would be to visit one of our Enrollment Support Centers listed later in this guide. You will receive assistance with enrolling at these Centers.
2. If you use the Interactive Voice Response (IVR) system, **record the IVR/Plan Code for your benefit selections from the premium tables in the Benefit Guide here:**

- Medical choice IVR/Plan Code:
- Dental choice IVR/Plan Code:
- Vision IVR/Plan Code:

3. Your Employee Identification Number (EIN), *not your social security number*, will be used for enrolling this year. If you are a current State employee, your EIN can be found on your Personal Data Sheet and on your pay stub directly below your name. If you are a current University employee or a retiree, your EIN can be found on your Personal Data Sheet. **Enter your EIN here:**

4. You will need a Personal Identification Number (PIN) to enroll using the website or IVR. If you remember the PIN you used from last year's open enrollment, **enter that PIN here:**

If you do not know your PIN, you will have the opportunity to obtain one online or through the IVR when you are enrolling. You will be asked four verification questions. If your answers match the information on file, you will be provided a PIN immediately. If your answers do not match the information on file, your PIN will be sent to your agency human resources office. You can pick up your PIN from the HR office in three to four days. Retiree PINs will be sent to the ADOA Benefits Office. The ADOA Benefits Office will notify retirees when the PIN arrives.

5. Decide which benefit options you want. For each type of benefit (e.g., medical, dental, etc.) you will have to elect (choose) or decline (refuse) the benefit. Please refer to the Benefit Guide for details on each option available to you.

6. If you choose an EPO medical plan, you will need to select a Primary Care Physician (PCP). You will need to have the physician's identification number readily available when you enroll. To find the PCP number for your selected physician:

- Go to www.benefitoptions.az.gov.
- Choose the "Physician Search" link on the left hand side of the page.
- Perform the doctor search.
- Click on the "x" by your doctor's network.
- Your doctor's PCP number will be displayed.

If you do not have access to a computer, you may call the Open Enrollment Client Services 800 number listed on the following pages for help determining your doctor's PCP number.

Enter your doctor's PCP number here:

7. For medical, dental and vision insurance, if you are adding dependents, **list their names and dates of birth here:**

Name: <input type="text"/>	Date of Birth: <input type="text"/>
Name: <input type="text"/>	Date of Birth: <input type="text"/>

8. If you are a state or university employee, you will need to choose your beneficiary or provide trust information.

For **each** person who will be named a beneficiary, **list the following information:**

Name: <input type="text"/>	Name: <input type="text"/>
Address: <input type="text"/>	Address: <input type="text"/>
Telephone Number: <input type="text"/>	Telephone Number: <input type="text"/>
Name: <input type="text"/>	Name: <input type="text"/>
Address: <input type="text"/>	Address: <input type="text"/>
Telephone Number: <input type="text"/>	Telephone Number: <input type="text"/>

If a trust is the beneficiary, **list the following information here:**

Name of the will or trust:

Address where the will/trust is filed:

Administrator of the will/trust:

Date of the will/trust:

9. If you are a state employee and wish to have direct deposit from your flexible spending account(s) for dependent care and/or medical, **list the bank routing number here:**

The 9-digit routing number can be found on your personal check or deposit slip at the bottom left corner of your check. If you are not certain of your routing number, contact your financial institution.

List your bank account number here:

You are now ready to enroll.

If you want to enroll online, log onto **www.benefitoptions.az.gov** and select the “open enrollment” link. This website is available 24 hours a day, 7 days a week during the open enrollment period, August 2, 2004 through September 10, 2004.

If you want to enroll by phone, dial **toll free 1.866.740.7153**. You may enroll by phone 24 hours a day, 7 days a week during the open enrollment period.

Open Enrollment Support Services

AzBO will provide the following support services to help you make your benefit choices and enroll successfully.

Finding your doctor: You may find the AzBO medical offering that includes your doctor through our Benefit Options web site or by calling us at our Open Enrollment Client Services Center. The web site address and Client Services Center phone number are listed below. The web site and Client Services Center offer a special “physician search” function. This function will allow you to enter your doctor’s name and find out which AzBO network(s) includes your doctor. A similar search will allow you to determine which AzBO network(s) includes your preferred hospital and clinic.

Open enrollment Client Services 800 number: You may call **602.542.5008** or toll free at **1.800.304.3687** Monday through Friday from 7 a.m. to 6 p.m. Please select Option 1 for help with any open enrollment question.

Open enrollment e-mail site: You may e-mail questions to AzBO at **oequestions@ad.state.az.us** at any time.

Benefit Options web site: You may visit our web site at **www.benefitoptions.az.gov** at any time. This web site includes detailed information about your options, their costs, and a comprehensive list of answers to frequently asked questions.

Benefit Fairs: AzBO will provide two types of forums where you can meet and discuss your benefit questions with representatives of the network plans and the State’s Benefits Office.

- “In person” meetings - Meet our providers “in person” at one of our 20 meetings during August and September.

2004 OPEN ENROLLMENT BENEFITS FAIRS

DATE	TIME	ADDRESS	AUDIENCE
August 3 & 4	9:00 am–3:00 pm	State Capitol Lobby* 1700 W. Washington	State Employees & Retirees
August 6	8:00 am–5:00 pm	Arizona State Hospital 2500 E. Van Buren, Phoenix	State Employees
August 9	9:00 am–3:00 pm	Arizona Department of Administration* 100 N. 15th Avenue, Room 300	State Employees & Retirees
August 10	9:00 am–3:00 pm	Arizona Department of Administration* 100 N. 15th Avenue, Room 300	State Employees & Retirees
August 10	8:00 am–4:00 pm	Veteran Services 4141 N. 3rd Street, Phoenix	State Employees
August 11	8:00 am–5:00 pm	University of Arizona-Student Union 1303 E. University Blvd.	(University Employees Only)
August 12	9:00 am–3:00 pm	Radisson Hotel* 181 W. Broadway Blvd., Tucson	State Employees & Retirees
August 13	8:30 am–3:00 pm	Radisson Hotel* 181 W. Broadway Blvd., Tucson	State Employees & Retirees
August 16	8:00 am–3:00 pm	Radisson Woodlands Hotel* 1175 W. Route 66, Flagstaff	State Employees & Retirees
August 16	9:00 am–3:00 pm	Arizona State University* Tempe Campus, Memorial Union 085, Union State	State Employees & Retirees
August 17	8:00 am–5:00 pm	Attorney General's Office 15 S. 15th Avenue, Capitol Center Conference Room, Phoenix	(AG Employees Only)
August 19	8:00 am–3:00 pm	Yuma Civic and Convention Center * 1440 Desert Hills Drive, West Wing	State Employees & Retirees
August 19	8:00 am–4:00 pm	ASU East Campus* 7001 E. Williams Field Road, Fireside Lounge, Mesa	State Employees & Retirees
August 23	8:00 am–5:00 pm	Department of Public Safety 2102 W. Encanto, Phoenix	(DPS Employees Only)
August 24	9:00 am–3:00 pm	Arizona State University* West Campus LaScala Ballroom 4701 W. Thunderbird Road, Glendale	State Employees & Retirees
August 25	8:00 am–4:00 pm	Arizona Department of Revenue 1600 W. Monroe, Cafeteria, Phoenix	State Employees
August 30	8:00 am–5:00 pm	AHCCCS 701 E Jefferson, 3rd Floor, Gold Room, Phoenix	State Employees
August 31	8:00 am–5:00 pm	University of Arizona –Kiewit Auditorium 1515 N. Campbell, Tucson	(University Employees Only)
September 1	8:00 am–5:00 pm	University of Arizona -Student Union 1303 E. University Blvd., Tucson	(University Employees Only)
September 2	9:00 am–3:00 pm	Arizona State University-Tempe Campus* Memorial Union 226 AIB, Ventana Room	State Employees & Retirees

***Vendor Fair hosted by ADOA. All others hosted by the agency.**

- Videoconference meetings – Hear brief presentations from our medical providers and meet representatives of our dental, vision, and life insurance plans at one of our 60 videoconferences during August and September. The August 5 video conference will also give you an opportunity to ask questions of our plan representatives. The remaining videoconferences will be replays of the August 5 videoconference.

Arizona Benefit Options

Videoconference Broadcast Sites

County/ Site	August 5 Employee Sessions 10:00 am–11:00 am Retiree Sessions 11:00 am–12:00 pm	August 10 11:30 am–12:30 pm 12:30 pm–1:30 pm	August 18 9:00 am–10:00 am 10:00 am–11:00 am	August 24 12:00 pm–1:00 pm 1:00 pm–2:00 pm	September 1 8:00 am–9:00 am 9:00 am–10:00 am
Cochise/ Cochise County Courthouse			100 Quality Hill #104 Bisbee		100 Quality Hill #104 Bisbee
Coconino/ Coconino Health Services	467 Vista Avenue Page				
Gila/ Globe Police Dept.	175 N Pine Street Globe	175 N Pine Street Globe	175 N Pine Street Globe	175 N Pine Street Globe	175 N Pine Street Globe
Greenlee Greenlee Courthouse	5th and Webster Clifton				
LaPaz/ LaPaz County Courthouse	1316 Kofa Parker	1316 Kofa Parker		1316 Kofa Parker	
LaPaz/ LaPaz County Sheriff's Office	8484 Riverside Drive Parker	8484 Riverside Drive Parker	8484 Riverside Drive Parker	8484 Riverside Drive Parker	8484 Riverside Drive Parker
Maricopa/ Judicial Education Center	541 E Van Buren, Suite B4 Phoenix			541 E Van Buren, Suite B4 Phoenix	
Maricopa/ State Courts Building		1501 W Washington, #119 Phoenix	1501 W Washington, #119 Phoenix	1501 W Washington, #119 Phoenix	1501 W Washington, #119 Phoenix
Maricopa/ Goodyear City Court	986 S Litchfield Rd Goodyear			986 S Litchfield Rd Goodyear	
Mohave/ Bullhead City Municipal	1255 Marina Blvd Bullhead City	1255 Marina Blvd Bullhead City	1255 Marina Blvd Bullhead City	1255 Marina Blvd Bullhead City	1255 Marina Blvd Bullhead City
Mohave/ Unified School District	50 North Calvin Street Colorado City	50 North Calvin Street Colorado City	50 North Calvin Street Colorado City	50 North Calvin Street Colorado City	50 North Calvin Street Colorado City
Navajo/ Holbrook Probation	100 E Carter Dr, S Hwy 77 Holbrook	100 E Carter Dr, S Hwy 77 Holbrook	100 E Carter Dr, S Hwy 77 Holbrook	100 E Carter Dr, S Hwy 77 Holbrook	100 E Carter Dr, S Hwy 77 Holbrook
Navajo/ Snowflake Probation	1455 S Main St, Suite C Snowflake				
Navajo/ Winslow Probation	605 E 3rd Street Winslow				
Pima/ Pima County Superior Court	110 W Congress, Rm 945 Tucson	110 W Congress, Rm 945 Tucson			
Pima/ Pima County Adult Probation			2695 E Ajo Way Tucson		2695 E Ajo Way Tucson
Pinal/ Pinal County Courthouse	100 N Florence St Florence	100 N Florence St Florence	100 N Florence St Florence	100 N Florence St Florence	100 N Florence St Florence
Santa Cruz/ Santa Cruz Probation	2251 N Grand Ave Nogales		2251 N Grand Ave Nogales	2251 N Grand Ave Nogales	
Yavapai/ Prescott Police Dept.	222 S Marina Prescott	222 S Marina Prescott	222 S Marina Prescott	222 S Marina Prescott	222 S Marina Prescott
Yavapai/ Yavapai County Courthouse	3rd Floor Jury Assembly Prescott			3rd Floor Jury Assembly Prescott	
Yuma/ Yuma Police Dept.	1500 S First Avenue Yuma	1500 S First Avenue Yuma	1500 S First Avenue Yuma	1500 S First Avenue Yuma	1500 S First Avenue Yuma

SPECIAL NOTE: If you wish to attend one of the videoconference meetings, you must pre-register for the conference. This is due to seating limitations at the videoconference sites. To register call 602.542.5008 or toll free at 1.800.304.3687. You may also pre-register via email at beneissues@ad.state.az.us.

Enrollment Support Centers: If you need help using the Arizona Benefit Options web site to complete your enrollment, AzBO will provide assistance at 97 locations throughout the state. These Enrollment Support Centers will be staffed with people who can assist you with the web site enrollment process. A complete listing of those sites and dates of operation are listed on the following pages. Please note that some sites will be staffed with Spanish-speaking staff.

SPECIAL NOTE: The staffs at the Enrollment Support Centers are only available to help you enter your choices into the enrollment web site. For help with making your benefit choices, you may call the Client Services Center, visit our web site, or attend one of our Benefit Fairs.

Enrollment Support Centers

City	Date	Time	Address	E=Employee R=Retiree	Español	Comments
Ajo	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 38 Plaza St.	E or R		Must have picture ID
Apache Junction	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 2066 W. Apache Trail, #108	E or R		Must have picture ID
Benson	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 551 W. 4th Street	E or R		Must have picture ID
Bisbee	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 207 Bisbee Road	E or R		Must have picture ID
Bullhead City	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 2601 Hwy 95	E or R		Must have picture ID
Casa Grande	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 318 N. Florence	E or R		Must have picture ID
Chinle	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration N. Hwy 191, Building 7395A	E or R		Must have picture ID
Clifton	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 300 N. Coronado Avenue	E or R		Must have picture ID
Coolidge	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 155 N. Arizona Blvd.	E or R		Must have picture ID
Cottonwood	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 1500 E. Cherry Street, Suite A	E or R		Must have picture ID
Douglas	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 615 2nd Street	E or R		Must have picture ID
Eloy	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 109 N. Sunshine Blvd.	E or R		Must have picture ID
Flagstaff	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 220 N. Leroux	E or R		Must have picture ID
Flagstaff	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 397 Malpais Lane, Suite 7	E or R		Must have picture ID
Flagstaff	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 3476 E. Route 66	E or R		Must have picture ID
Flagstaff	Monday-Friday Aug 2-Sep 10	8:00-5:00	ADOT 1801 S. Milton Road	E or R		
Flagstaff	Monday-Friday Aug 2-Sep 10	7:00-3:30	ADOT 5701 Railhead	E or R		
Fredonia	Monday-Friday Aug 2-Sep 10	7:00-3:30	ADOT US 89A, MP 610.9	E or R		
Ganado	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration HC 58, Box 65	E or R		Must have picture ID
Globe	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 605 S. 7th Street	E or R		Must have picture ID
Gray Mountain	Monday-Friday Aug 2-Sep 10	7:00-3:30	ADOT US 89, MP 457.5	E or R		
Holbrook	Tuesday & Thursday Aug 3-Sep 10	9:00-12:00	DES Family Assistance Administration 153 W. Vista	E or R		Must have picture ID
Kayenta	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration	E or R		Must have picture ID
Kearny	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 331 Alden Rd.	E or R		Must have picture ID
Kingman	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 519 S. Beale Street, Suite 130	E or R		Must have picture ID
Kingman	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 301 Pine Street	E or R		Must have picture ID
Kykotsmobi	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration South of Hopi Tribal Complex	E or R		Must have picture ID
Lake Havasu	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 232 London Bridge Road	E or R		Must have picture ID
Mammoth	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 228 Main Street	E or R		Must have picture ID
Marana	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 13644 N. Sandario Rd.	E or R		Must have picture ID

Enrollment Support Centers

City	Date	Time	Address	E=Employee R=Retiree	Español	Comments
Mesa	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 163 N. Dobson	E or R		Must have picture ID
Munds Park	Monday-Friday Aug 2-Sep 10	7:00-3:30	ADOT 1-17, MP 320, Schnebly Hill Road	E or R		
Nogales	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 1843 N. State Drive	E or R		Must have picture ID
Page	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration Gateway Plaza, 679 S. Lake Powell Blvd	E or R		Must have picture ID
Page	Monday-Friday Aug 2-Sep 10	7:00-3:30	ADOT US 89, MP 551.2	E or R		
Parker	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 1032 Hopi Avenue	E or R		Must have picture ID
Payson	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 122 E. Highway 260, Suite 110	E or R		Must have picture ID
Payson	Call for appointment 928.474.2791 x21	7:00-3:00	ADOT 200 Colcord Road	E or R		
Peridot	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration Peridot Shopping Center, Hwy 70	E or R		Must have picture ID
Phoenix	Monday-Friday Aug 2-Sep 10	8:00-5:00	AHCCCS 801 E. Jefferson, 1st Floor	E or R		Sign in at entrance
Phoenix	August 5	2:00-4:00	AZ State Retirement System 3300 N. Central Ave, 1st Floor, MSD Ofc	E or R		
Phoenix	August 12	2:00-4:00	AZ State Retirement System 3300 N. Central Ave, 1st Floor, MSD Ofc	E or R		
Phoenix	August 19	2:00-4:00	AZ State Retirement System 3300 N. Central Ave, 1st Floor, MSD Ofc	E or R		
Phoenix	Monday-Friday Aug 2-Sep 10	8:00-5:00	Department of Administration 100 N. 15th Avenue, Suite 102	E or R	Sí	
Phoenix	Monday-Friday Aug 2-Sep 10	8:00-5:00	Department of Corrections 1831 W. Jefferson, 2nd Floor	E or R		Must have picture ID
Phoenix	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 3310 W. Flower (near 33rd & Thomas)	E or R		Must have picture ID
Pinon	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration	E or R		Must have picture ID
Prescott	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 1555 Iron Springs Rd., Suite #1	E or R		Must have picture ID
Prescott	Call for appointment 928.777.5861	8:00-5:00	ADOT 1109 Commerce Drive	E or R		Must have picture ID
Prescott Valley	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 7875 E. Florentine Rd.	E or R		Must have picture ID
Roosevelt	Monday-Thursday Aug 2-Sep 10	9:00-3:00	ADOT, SR 88 MP 241 Lake View Mobile Home Park	E or R		
Safford	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 1938 W. Thatcher Blvd	E or R		Must have picture ID
San Luis	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 663 N. 1st Avenue	E or R		Must have picture ID
Sanders	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration	E or R		Must have picture ID
Sells	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration Sells Shopping Center	E or R		Must have picture ID
Show Low	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 2500 E. Cooley, Suite 410	E or R		Must have picture ID
Show Low	Monday-Thursday Aug 2-Sep 10	9:00-2:00	ADOT 200 W. McNeil	E or R		Must have picture ID
Sierra Vista	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 820 E. Fry Blvd.	E or R		Must have picture ID
Somerton	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 342 Main Street	E or R		Must have picture ID
St. Johns	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 395 S. Washington	E or R		Must have picture ID
St. Johns	Monday-Thursday Aug 2-Sep 10	9:00-2:00	ADOT SR 180 MP 359.4	E or R		Must have picture ID
Superior	Monday-Thursday Aug 2-Sep 10	9:00-2:00	ADOT 951 Main Street	E or R		Must have picture ID
Teec Nos Pos	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration	E or R		Must have picture ID

Enrollment Support Centers

City	Date	Time	Address	E=Employee R=Retiree	Español	Comments
Tuba City	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration	E or R		Must have picture ID
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	Department of Administration 400 W Congress, Room 139	E or R		
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 1200 N. Country Club Rd.	E or R		Must have picture ID
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 1390 W. Speedway	E or R		Must have picture ID
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 250 S. Toole Avenue	E or R		Must have picture ID
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 316 W. Ft. Lowell Rd.	E or R		Must have picture ID
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 2760 S. 4th Avenue	E or R		Must have picture ID
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 3000 W. Valencia, Suite 218	E or R		Must have picture ID
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 195 W. Irvington	E or R		Must have picture ID
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 5441 E. 22nd Street, Suite 115	E or R		Must have picture ID
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 3912 W. Ina Rd.	E or R		Must have picture ID
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	ADOT 1221 S 2nd Avenue	E or R		
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	University of Arizona (USB) 888 N Euclid Avenue, Room 114	E only		
Tucson	Aug 25 Sep 1 Sep 7 Sep 8 Sep 9 Sep 10	8:00-5:00	University of Arizona, 888 N Euclid Avenue, Room 304	E only	Sí	
Tucson	Sep 7	8:00-5:00	University of Arizona (FM) 220 W 6th St, Building B/117A	E or R		
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	University of Arizona (AHSC) Human Resources Office, Room 2233	E only		
Tucson	Monday-Friday Aug 2-Sep 10	8:00-5:00	University of Arizona (AHSC Library) 1501 N Campbell Avenue	E only		
Whiteriver	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 210 Facto Rd.	E or R		Must have picture ID
Wickenburg	Call for appointment 928.684.2131	7:00-3:00	ADOT 600 E Wickenburg Way	E or R		Must have picture ID
Wilcox	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 256 S. Curtis	E or R		Must have picture ID
Wilcox	Tuesday & Thursday Aug 2-Sep 10	9:00-11:00	ADOT 709 S Haskell Avenue	E or R		Must have picture ID
Williams	Monday-Friday Aug 2-Sep 10	7:00-3:30	ADOT I-40, MP 165.5	E or R		Must have picture ID
Window Rock	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 54B, Hwy. 264 Junction	E or R		Must have picture ID
Winslow	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 319 E. 3rd Street	E or R		Must have picture ID
Winslow	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration HC 63 Box J	E or R		Must have picture ID
Yuma	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 350 W. 26th Street, Suite 232	E or R		Must have picture ID
Yuma	Monday-Friday Aug 2-Sep 10	8:00-5:00	DES Family Assistance Administration 1220 S. 4th Avenue	E or R		Must have picture ID
Yuma	Tuesday & Thursday Aug 2-Sep 10	8:00-3:00	2243 Gila Ridge Road	E or R		Must have picture ID